



Upholding Caring, Respecting, Responding, and Understanding

Dear WCFC Clinicians,

2018 has been an exciting year of growth for us! Our clinic has launched new programs, increased our referral sources, and continues to maintain a positive reputation throughout the community. This would not have been possible without your hard work. We appreciate your dedication to your clients, and our WCFC family!

Our management team is excited to share an update on our 2018 strategic plan initiatives.

2018 Strategic Initiatives Accomplished

- Established an Outpatient Geriatric Program.
- Licensed and Grew Substance Use Disorder Program.
- Established and Grew Cancer Informed Therapy Program.
- Insured ACO/MCO Participation and Mitigated ACO Ramifications.
- Developed OIG Work Plan Review of 2018 Initiatives.

Strategic Initiatives Near Completion

- Explore therapeutic outreach at local colleges.
- Refresh and update furniture, equipment and space. Review of additional space for expansion.
- Promote internal opportunities for career growth.
- Enhance website with video feeds of staff testimonial and tour of clinic space.
- Explore new strategies for hiring bi-lingual clinicians.

We look forward to continued success as we enter the final quarter of 2018!